



FOR IMMEDIATE RELEASE

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**CITY COMMUNICATIONS CUSTOMERS COULD BE WITHOUT
TELEPHONE SERVICE AFTER AUGUST 13, 2021**

COLUMBIA, SC – August 9, 2021 – Customers of City Communications, Inc. in AT&T service areas could be without telephone service after August 13, 2021 and are encouraged to find service with a new provider.

City Communications resells services from AT&T to provide telephone service to consumers in South Carolina. As of July 30, 2021, City Communications, Inc. serves 424 customers in the state.

In August 2021, AT&T notified City Communications and the South Carolina Office of Regulatory Staff (ORS) that services would be disconnected after August 13, 2021.

The ORS is unclear whether consumers have been notified by City Communications because the company has not responded to the ORS' requests or inquiries.

Consumers could find themselves without telephone service if they have not made plans to switch to a new telephone provider. Consumers can call the ORS Consumer Services Department with any questions:

803-737-5230 (Columbia, S.C.)

1-800-922-1531 (toll-free complaint/inquiry line within South Carolina)

Consumers may also contact the ORS Consumer Services Department by using the online consumer complaint/inquiry form at ORS.SC.GOV/Consumers.

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ABOUT ORS: The South Carolina Office of Regulatory Staff (ORS) represents consumers of investor-owned utilities in South Carolina before the Public Service Commission of South Carolina (PSC). The PSC is the state agency that sets utilities' rates. The ORS must look at the impact to the consumer and utilities' continued investment in reliable and high-quality services. More information can be found at ORS.SC.GOV.